



Report of the Director of City Services

North East (Inner) Area Committee

Date: 4th February 2008

Subject: City Services Update

<p>Electoral Wards Affected: Chapel Allerton Moortown Roundhay</p> <p><input type="checkbox"/> Ward members consulted (referred to in this report)</p>

<p>Specific Implications For:</p> <p>Equality and Diversity <input type="checkbox"/></p> <p>Community Cohesion <input type="checkbox"/></p> <p>Narrowing the Gap <input type="checkbox"/></p>
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Council Function <input type="checkbox"/>	Delegated Executive Function available for Call In <input checked="" type="checkbox"/>	Delegated Executive Function not available for Call In Details set out in the report <input type="checkbox"/>
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Executive Summary

This report provides an update relating to the performance of sections of the department including Streetscene Services, enforcement and graffiti and drug waste collection. It includes information on hotspots, and also provides a comprehensive service guide in appendix 1.

Purpose of this report

1. To provide an update to the Area Committee on service performance over the last year in the inner north east area.
2. To provide information on future service developments.

City Services

3. This report provides and update relating to the performance of sections of the department including Streetscene Services, enforcement and graffiti and drug waste collection. It includes information on hotspots, and also provides a comprehensive service guide in appendix 1.

Streetscene – Environmental Services

4. This section deals with domestic and recyclable waste. The inner north east wards are serviced by four domestic refuse vehicles in total and two recycling vehicles. Because of the size of each area it was not possible to dedicate a vehicle to each ward due to the number of properties. In order to ensure that the areas are serviced as efficiently as possible a G.I.S (graphical information system) is used to lay out the most cost effective routes. This takes into account the number of properties that could be serviced over the 6 day working week also allowing travelling time to and from site and the tipping facilities we use.
5. The total number of properties where domestic waste is collected from are:

Chapel Allerton	10,406
Moortown	10,500
Roundhay	10,018
6. Total tonnage for the above wards over a 6 day collection period is approximately 311.966 tons or 100 tons per ward average. Please note these weights can fluctuate on a week to week basis. This work is divided between the four domestic waste vehicles at approximately 7,500 properties per week at an average of 1,300 properties per day.
7. The total number of properties where green recyclable waste is collected from are:

Chapel Allerton	8,051
Moortown	8,870
Roundhay	8,377
8. Total tonnage for the above wards over a 6 day collection period is approximately 130.135 tons or 43.333 tons per ward average.
9. This work is divided between two recycling vehicles over a four week collection rota, this equates to approximately 6,250 properties per week or 1,000 per day approx. Please note that one of these vehicles only does a small percentage of work in the above areas. The percentage for green waste is lower then that of the domestic waste this is due to customer non participation or where bins have been removed due to misuse. We have an ongoing education programme in these areas to encourage

residents to use this scheme and are confident these figures will improve considerably.

10. During the periods October – December 2007 we undertake a de-leafing programme this involves hiring in a 26 ton RCV (refuse collection vehicle) adapted to take a 500cc Overton Mosquito leaf suction machine and a 5 person crew. During this period there is also a dedicated Johnson 500 pavement sweeper & Johnson 800 road sweeper these vehicles are also equipped with a suction hose facility. The area most affected by leaf fall is Roundhay although a section of Chapel Allerton does experience some difficulties.
11. Between October 20th – December 21st 2007 approximately 500 tons of leaves were removed these were then taken to Eshalt waste treatment facility as a joint partnership with Yorkshire water and made into industrial compost and fertiliser to be used on farms.
12. Streetscene Services also get involved in multi-agency action days and Operation Champion. Additional resources are deployed during the Operation who work alongside other agencies and deal with flytipping and other waste issues in the specific targeted area. For the results of individual Operation Champions contact Sandra Fowler, Community Safety Co-ordinator.
13. The Service is responsible for managing the PRIDE teams and dealing with referrals made by Members and residents across the inner north east area. Members receive monthly feedback reports on how the referrals have been dealt with, these are emailed out by the Area Management Team. For more detail on how the PRIDE Teams are deployed across the area refer to appendix 1. The PRIDE Teams have a particular focus on the priority neighbourhoods and Streetscene Services are involved with the partnerships that work on Beckhill and the Moor Allerton estates. There is a dedicated PRIDE Team for the IMPaCT area. Through core services, we are also involved in regeneration work. For example on the Beckhills we have changed the day for refuse collection and sent managers out to accompany the refuse crews to improve the standard of service in this area.

Graffiti, drug waste & public conveniences

14. Streetscene Services also deal with the removal of graffiti and drugs waste, and deal with the management of public conveniences in the area.
15. There is one public convenience in inner north east on Green Road in Meanwood. The facility is currently closed, but will be reopening in the next few weeks. A new urinal, sanitary fittings and sinks have been fitted in the toilets.
16. The graffiti removal service respond to referrals from members of the public, officers and Councillors. The service aims to remove racist and obscene graffiti within 24 hours of it being reported. Removal logs are maintained by Streetscene and sent on a monthly basis to various agencies including the police and Anti-social Behaviour Unit who use them as part of their intelligence gathering. In inner north east, the monitoring logs show hotspot locations for graffiti are:
 - Beckhill Gate & Beckhill Approach
 - Buslingthorpe Lane
 - Mexborough Street
 - Stainbeck Lane

17. The needle removal service deals with the removal of drug waste and condoms. As with the graffiti service, monthly logs of where the waste is found are maintained. These are shared with other agencies and Streetscene works in partnership with the Police and drug rehabilitation agencies to reduce the problem. In inner north east the hotspot locations for drug waste are:

- Frankland Place
- Avenue Crescent
- Barrack Street
- Scott Hall Drive

Enforcement

18. The enforcement team continue to achieve results across the city and impact positively on the cleanliness of Leeds and the level of anti-social behaviour. Through active enforcement on the street and a programme of anti-litter workshops in high schools, the service has helped the city achieve its best ever results for cleanliness. Monitoring shows that less litter and fly posting are being found across the city.

19. In the first three quarters of the year, the enforcement section have worked well in the North East Inner ward. The table below highlights some key performance achievements in the year to date:

	Quarter 1 (Apr - Jun)	Quarter 2 (Jul – Sep)	Quarter 3 (Oct – Dec)	Year to date (April – Dec)
Number of fixed penalty notices issued for litter	18	8	15	41
Number of fixed penalty notices issued for dog fouling	0	3	1	4
Number of fixed penalty notices issued for flyering without consent	0	1	2	3
Number of fixed penalty notices issued for commercial waste	2	1	0	3
Number of litter control notices (LCN) issued	1	10	11	22
Number of fixed penalty notices issued for failure to comply with LCN	0	2	6	8
Number of notices/warning letters issued about overhanging vegetation	26	12	53	91
Number of notices/warning letters issued about flyposting	3	2	1	6
Number of successful prosecutions	3	1	4	8

20. Of the eight prosecutions, the Magistrates handed out fines to five defendants and these totalled £610 (excluding costs). Two people were given a conditional discharge and one received a formal caution.

Beckhill Estate

21. Chris Chamberlain worked in this area from April to the end of September and during that time 10 fly tipping investigations were undertaken on the Beckhill estate. This resulted in three fixed penalty notices being issued and one prosecution. In October, Wayne Tonks took over as the enforcement officer for this area and he has had continued to have a great deal of success in the early stages of his operations.
22. A large amount of time has been invested in targeting waste in gardens, as this was a particular problem in the area. Warning letters have been issued to nine local residents and eight of these required no further action as the gardens were subsequently tidied. One resident required a second letter.
23. Three fly tipping investigations have been undertaken on the estate with one case ongoing in nature. The case relates to a Polish resident and local intelligence is being gathered.
24. Four fixed penalty notices have been issued to local residents and three of the FPN's have been paid. One resident has failed to pay the FPN and a prosecution case is being put together. A section 46 notice (containment of domestic waste) has been issued to one local resident.
25. For a future meeting a report will update members on the new arrangements and structures in City Services and Environment and Neighbourhoods departments, including the proposed Environmental Action Teams.

Recommendations

26. The Area Committee is requested to discuss the performance information and raise any localised issues.